

## ELEVATE YOUR CITIZEN EXPERIENCE

### Digital Transformation Services for Canadian Municipalities

Strathcona Solutions Inc. is a Canadian, boutique software development consultancy, specializing in Microsoft Power Platform solutions for local government and public sector organizations.

#### Core Competencies SENIOR COUNSEL, TRUSTED ADVICE

##### MICROSOFT TECHNOLOGY EXPERTISE

- Designing and architecting robust solutions across the entire M365 stack
- Extending capabilities with custom-built apps and/or third-party integrations
- Managing your licensing, installation, configuration, and providing ongoing support

##### SERVICE MANAGEMENT

- Translating your best practices into a streamlined workflow - online
- Quick and easy access to your customers, agents, field workers and managers
- Building real-time and interactive reports, customized for each audience

##### USER EXPERIENCE & DESIGN

- In-house digital marketing team dedicated to website, portal and digital content production services
- Deep understanding of customer journeys and stakeholder engagement
- Full toolkit to manage any communication needs



### Microsoft Power Platform



POWER BI



POWER AUTOMATE



POWER APPS



AZURE



POWER PAGES



DYNAMICS 365

### DESIGNED TO HELP CANADIAN MUNICIPALITIES

- Enhance your citizen experience with customer-centric portals
- Improve responsiveness with unified case management
- Reduce costs with efficient digital workflows and automations
- Apply and extend corporate branding across all applications

# THE STRATHCONA SOLUTIONS DIFFERENCE

- A focus on Public Sector portals, case management & automation
- Advanced Microsoft technology competency with senior resources
- User experience and design specialists on staff, no outsourcing
- Boutique consultancy, right-sized for Municipal government
- Flexible engagements (consulting, support agreements, demand services)

## WHAT SETS US APART

### MICROSOFT TECHNOLOGY COMPETENCY

Our team's deep understanding of Microsoft technology, including contributions made developing Adxstudio Portals (now known as Microsoft Power Pages), ensures unparalleled expertise and direct access to ecosystem support.

### PUBLIC SECTOR PIONEERS

Focused on digitizing processes and services for municipalities, we bring extensive experience from numerous M365/D365 implementations. Our guides, templates and starter apps accelerate projects, saving your project valuable time.

### BOUTIQUE EXCELLENCE

Beyond technical proficiency, we prioritize building trusted partnerships with our clients, offering attentive listening, expert advice, fiscal responsibility and a commitment to treating your project just like our own.

### FLEXIBLE ENGAGEMENT

Right-sized for smaller organizations, with top-tier service and leadership team engagement, we offer traditional consulting, staff augmentation, packaged solutions, subscription products, retainers and maintenance agreements.

However far you are in your digital transformation journey, from basecamp through to summit's peak, **Strathcona Solutions** and the **Microsoft Power Platform** will help take you further, faster and smarter – with Municipal domain expertise, unrivalled technical competency, and a responsive caring team of service professionals.

“SSI is a relied-on and trusted partner to Strathcona County, supporting our direction to adapt the Microsoft Power Platform ecosystem to realize our customer service engagement needs. They listen to our business, technical, and cultural needs to find effective approaches, help educate our staff and accelerate our time to market.”

**Darren Baden**  
Enterprise Service  
Management (ESM)  
Systems Portfolio Lead  
Strathcona County, AB

Established in 2020, Strathcona Solutions specialists have a rich history of experience implementing Microsoft solutions with numerous successful Microsoft development firms including Adxstudio, Adoxio Business Solutions, and Amplify Digital Marketing Corporation.